Service & Support Solutions

Avoid flooding and fines with effective maintenance planning

Separators trap hazardous substances to prevent them entering the local environment, therefore preventing pollution on your site. If they are not properly serviced and maintained they can become blocked, with the filters stopping the flow of water and causing overflow or flooding. Consequently, you could be fined for not complying to guidelines or prosecuted for polluting the local environment.

What is a Separator?

Separators are attached to surface water drainage systems to separate oil, or other hazardous fluids, from surface water. They are essential to help you avoid pollution on your premises and therefore it is vital that they are serviced and maintained properly in accordance with manufacturer guidelines and ISO 14001.





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How often should my separator be serviced?

Kingspan's service and maintenance plans have been developed using our knowledge of a range of separators and in accordance with the Environmental Agency Pollution Prevention Guidelines and EN858-2.



Call now to book your service visit on **0333 240 6868**

SmartServ Pro

Monitor your separators at the touch of a button

SmartServ Pro has been developed by Kingspan to help owners connect their buildings and equipment to the network through their building management or asset management software, improving the efficiency of the systems at the heart of your facility.



During our service visit we will;



Complete an internal inspection of the structure for internal damage.



Check closure device to ensure it is unrestricted by new filter.*



Remove oil probe to be cleaned and tested to ensure its operational.*



Fit all covers and check separator is fully operations.



Complete log book and sign off on site.*

*If applicable

